

March 2013



# Doing More Doing It Better

Sign up for electronic news at [www.northhempsteadny.gov](http://www.northhempsteadny.gov)



[www.facebook.com/TownofNorthHempstead](http://www.facebook.com/TownofNorthHempstead)



[@northhempstead](https://twitter.com/northhempstead)



## Sandy Launches Town Emergency Operation

Supervisor Jon Kaiman holds weekend emergency management meeting with departmental managers in the new "Yes We Can" Community Center as Superstorm Sandy approaches.

## Town Initiates North Hempstead Alert



Text Message Service to Provide Critical Information During Emergencies & Natural Disasters

"North Hempstead Alert will give us the opportunity to communicate with tens of thousands of residents at little expense and in real time during an emergency." - Supervisor Jon Kaiman, 2013 State of the Town

Residents are encouraged to sign-up by visiting: [www.northhempsteadny.gov/alert](http://www.northhempsteadny.gov/alert), (please add) or call 311.





## Supervisor Jon Kaiman pays tribute to the late May Newburger, former supervisor, at the 2013 state of the town address:

“She had been elected to serve the community in which she lived as an assemblywoman, a councilwoman and, finally, as town supervisor. She was an icon, a woman of towering strength, commitment, and integrity. She met the challenges that lay before her, she stood up to adversity and she faced the issues of her day with honor and dignity. She was a friend, a mentor, a colleague, a leader. She was tough, articulate and, at times, intense. She was devoted, daring and always concerned. She was a doer; she followed the path where life took her. She was an extraordinary woman. May Newburger passed away in 2012. May she rest in peace.”



# 37,533

North Hempstead's  
Call Center answered during  
and after the storm.



# 7,358

Gallons of fuel provided to:



# 24

Villages



# 1

Water Pollution  
Control District



# 6

Fire  
Districts



# 1

Park  
Districts



# 3

Water  
Districts



Port  
Washington  
Police



# 6

School  
Districts



US Forest  
Service



US Coast  
Guard



# 150+

State Troopers were housed  
temporarily at the “Yes We Can”  
Community Center



# Town of North Hempstead's Statistical Analysis of Superstorm Sandy



**75**  
Town employees  
staffed the Call Center

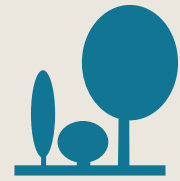


**24** Hours a day  
throughout the storm  
& it's aftermath

**20** employees  
on duty at one time.

OVER

**2,000** TREES



removed from roadways by  
Highway Department



OVER

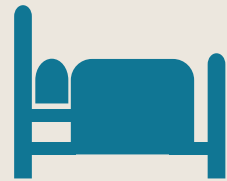
**40,000** TONS

(80 million pounds) of tree debris  
collected and transferred to  
North Hempstead's Solid Waste  
Management Authority.

OVER

**2,000**

residents utilized  
North Hempstead's  
comfort stations located at:



Harbor Links in Port Washington, the Aquatic Activity Center  
in New Hyde Park, the "Yes We Can" Community Center  
in Westbury, & Town Hall in Manhasset



Town operated POD



Town partners with NYS Troopers during storm



Town-operated  
comfort station





Town of North Hempstead  
220 Plandome Road • Manhasset, NY 11030

[www.northhempsteadny.gov](http://www.northhempsteadny.gov)

## POSTAL CUSTOMER

PRST STD  
U.S. Postage  
PAID  
Flushing,  
New York  
Permit No. 460

## TownStat

**The Town's award-winning performance measurement and management system, allows Town administrators and residents to track the progress of all government services. For example:**

### In 2012...

- The Town responded to 199,281 calls in the 311 Call Center.
- The Town opened 62,393 Service Requests and provided immediate information responses to 147,491 callers
- The Buildings Department issued 5,340 permits (up 5.2% from 2011) as well as 4,795 certificates for various construction-related projects a 13% increase from 2011)
- The Town currently has 70 active Intermunicipal Agreements with local villages, schools and districts in order to save taxpayer dollars. Agreements include resurfacing roads, making signs, sharing procurement savings, providing fuel and more.
- School Recycling Partnership Program recycled 450 tons of paper and 140 tons of comingles (Plastic, aluminum and glass). Students collected 3,946 pounds of bottle caps for the Town's "Caps Back" program.
- "Project Independence low-cost Transportation Program attracted more than 5,000 users, allowing them to get to their medical appointments and shopping destinations.
- 131 tons of e-waste were collected as well as 3,045 pounds of unused pharmaceuticals and medications as part of the Town's award winning pharmaceutical take back program.
- Project Independence handled 23,603 service requests which includes blood pressure screenings, healthcare counseling, medication management, caregiver consulting, case management, community education and general counseling.



### WinterFest Featuring the Polar Plunge!

March 2nd

North Hempstead Beach Park  
175 West Shore Road  
Port Washington, NY 11050

### Stay Connected



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**Call 311 or visit [www.northhempsteadny.gov](http://www.northhempsteadny.gov) for more Town information.**



Supervisor  
Jon Kaiman



Councilwoman, Dist. 1  
Viviana L. Russell



Councilman, Dist. 2  
Thomas K. Dwyer



Councilman, Dist. 3  
Angelo P. Ferrara



Councilwoman, Dist. 4  
Anna M. Kaplan



Councilwoman, Dist. 5  
Lee R. Seeman



Councilwoman, Dist. 6  
Dina De Giorgio



Town Clerk  
Leslie Gross



Receiver of Taxes  
Charles Berman